

Ambrit Industries Defective Product Policy

It is the responsibility Ambrit's customers to design the products they have made by Ambrit to meet the requirements of the products they manufacture and sell. It is also the responsibility of the customer to determine if the products received from Ambrit are acceptable for use prior to the inclusion of those products in the customer's products.

If products sold by Ambrit Industries Inc. are found to be defective, Ambrit will take immediate action to support its customers in the investigation and diagnosis of the failure, determination of the root cause, and will assist in finding solutions to the problems that caused the failure.

Products returned for rework, replacement, or refund must be reported and returned to Ambrit within 90 days from the receipt of the shipment. Ambrit's remedy for defective castings will be limited to the replacement or rework of the defective castings, or a refund for the cost of the defective castings. Ambrit Industries is not responsible for any additional costs associated with the failure of the customer's product.